



Joyce
Frankland
Academy
Newport

Established 1588 free Grammar Schole of Newport



02 October 2024

Dear Parent(s) / Carer(s)

Re: MyEd app

We are updating the software used to communicate and share information with you. This requires a change of app. The **MyEd** app provides direct access to your child/ren's attendance, timetable, absence records, achievements, behaviour, while also enabling you to contact us more easily.

MyEd is a direct replacement and updated version of ParentMail. If you already use ParentMail, once the app is downloaded, you will automatically connect without the need to re-register.

The MyEd App is available for both iOS and Android devices and can be found using the links below or by going to your usual App Store, searching for MyEd, and then downloading for free.

- [Apple iOS App](#)
- [Google Android App](#)

Once you have installed and opened the MyEd app, search for Joyce Frankland Academy and follow the simple instructions to identify yourself. As above, there will be no need to re-register.

We would politely request that the new app is downloaded in advance of Monday 14th October when we will move over to MyEd.

Payments

The MyEd app also allows for payments to be made to the Academy through its facility called PlusPay.

To access PlusPay, within the MyEd App, click on 'My Students' tab > Payments icon and follow the instructions to successfully connect to your child/ren.

Explore, Fulfil and Flourish



Principal: Duncan Roberts Joyce Frankland Academy, Newport, Saffron Walden, Essex CB11 3TR
Tel: 01799 540237 Email: jfaadmin@joycefrankland.org www.joycefrankland.org



Joyce
Frankland
Academy
Newport

Established 1588 free Grammar Schole of Newport



We will inform you about items you need to pay through PlusPay, and you will be able to pay electronically, using credit or debit cards as well as PayPal and PayPoint. Please note that your bank statement will display either the school name or 'IRISPAY', dependent on your payment method.

We recognise there can sometimes be teething issues with apps, app stores and the introduction of new technology. Some of this we have power over and some of it we don't, however, we thank you for patience and support as we transition to the new app. If you have any difficulties with any of the above, please let us know via the email address jfaadmin@joycefrankland.org and we will direct you to the most appropriate person to help.

Yours faithfully

Joyce Frankland Academy, Newport

Explore, Fulfil and Flourish



Principal: Duncan Roberts Joyce Frankland Academy, Newport, Saffron Walden, Essex CB11 3TR
Tel: 01799 540237 Email: jfaadmin@joycefrankland.org www.joycefrankland.org